If you select an outside party for the purchase, installation or service of your Felix Smart device and share your personal information, we cannot control the collection, storage or sharing of information collected by that party. For example, if you buy a Felix Smart from a retailer, the retailer may collect personal information as part of the transaction. Or the party that installed the device may retain information that you provided to them to assist them in servicing the device if needed. Always check the privacy policies of any company that collects your personal information.

What choices do I have and how can I delete my personal information?

Felix Smart generally stores your personal information on Felix Smart's servers until you delete or edit it, or for as long as you remain a Felix Smart customer in order to provide you with Felix Smart Products. In addition, Felix Smart may store your personal information to resolve disputes, establish legal defenses, conduct audits, pursue legitimate business purposes, enforce our agreements and comply with applicable laws.

As described above, some information is processed and stored directly on the Felix Smart device. Personal information from Felix Smart devices is encrypted while it is being transmitted to Felix Smart.

You can delete the information on the Felix Smart device by resetting it to the defaults (using Reset in the Settings menu).

You can access, amend or delete your personal information from Felix Smart's servers through the